**Domestic and Sexual Abuse Support Services Christmas Opening Hours**

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| **Service** | **Support / Group** | **Monday 23rd December** | **Tuesday 24th December** | **Wednesday 25th December** | **Thursday 26th December** | | **Friday**  **27th December** | **Saturday 28th December** | **Sunday 29th December** | **Monday 30th December** | **Tuesday 31st December** | **Wednesday 1st**  **January** | **Thursday 2nd January** | **Friday 3rd January** | **Saturday 4th January** | **Sunday 5th January** |
| **Children’s Social Care** | **Emergency Duty Team** | **OPEN** | **OPEN** | **OPEN** | **OPEN** | | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **OPEN** |
| **Cranstoun**  **Inspire to Change** | **Switchboard:**  **0114 3211377**  **& Emails**  citc@cranstoun.org.uk | **Inspire to Change groups finish on Friday 21st December and do not re start until week commencing 6th January 2025.**  **Office is open as below for phone calls and referrals.** | | | | | | | | | | | | | | |
| **09:00**  **–**  **17:00** | **09:00**  **–**  **17:00** | **CLOSED** | **CLOSED** | | **09:00**  **–**  **17:00** | **CLOSED** | **CLOSED** | **09:00**  **–**  **17:00** | **09:00**  **–**  **17:00** | **CLOSED** | **09:00**  **–**  **17:00** | **09:00**  **–**  **17:00** | **CLOSED** | **CLOSED** |
| **IDAS** | **Office** | **OPEN** | **OPEN** | **CLOSED** | **CLOSED** | | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **CLOSED** | **OPEN** | **OPEN** | **OPEN** | **OPEN** |
| **Helpline open 365 days**  **Tel: 0808 808 2241** | **08:00**  **–**  **20:00** | **08:00**  **–**  **20:00** | **11:00**  **–**  **20:00** | **11:00**  **–**  **20:00** | | **08:00**  **–**  **20:00** | **11:00**  **–**  **20:00** | **11:00**  **–**  **20:00** | **08:00**  **–**  **20:00** | **08:00**  **–**  **20:00** | **11:00**  **–**  **20:00** | **08:00**  **–**  **20:00** | **08:00**  **–**  **20:00** | **11:00**  **–**  **20:00** | **11:00**  **–**  **20:00** |
| **Live Chat via IDAS Website** | **13:00**  **–**  **16:00** | **13:00**  **–**  **16:00** | **CLOSED** | **CLOSED** | | **13:00**  **–**  **16:00** | **13:00**  **–**  **16:00** | **13:00**  **–**  **16:00** | **13:00**  **–**  **16:00** | **13:00**  **–**  **16:00** | **CLOSED** | **13:00**  **–**  **16:00** | **13:00**  **–**  **16:00** | **13:00**  **–**  **16:00** | **13:00**  **–**  **16:00** |
| **Independent Sexual Violence Advisory Service** | **Tel: 0114 241 2766** | **Referrals are being accepted throughout the festive period via the South Yorkshire Sexual Violence Hub website:** [www.syisva.org.uk](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.syisva.org.uk%2F&data=05%7C01%7CSarah.Jackson%40sheffield.gov.uk%7C48fdb444e2ee4aae035308dbed0c5237%7Ca1ba59b9720448d8a3607770245ad4a9%7C0%7C0%7C638364409408051001%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=KC1DbPMQHXjMnXizp2EED%2FoLGG3iiiH6Em57SOL3H%2FE%3D&reserved=0) | | | | | | | | | | | | | | |
| **Haven** |  | **CLOSED** | **CLOSED** | **CLOSED** | **CLOSED** | | **CLOSED** | **CLOSED** | **CLOSED** | **09:00**  **–**  **17:00** | **09:00**  **–**  **17:00** | **CLOSED** | **09:00**  **–**  **17:00** | **09:00**  **–**  **17:00** | **CLOSED** | **CLOSED** |
| **Mums In Need** | **Helpline number**  **0800 852 7414** | **OPEN** | **OPEN** | **CLOSED** | **CLOSED** | | **CLOSED** | **CLOSED** | **CLOSED** | **CLOSED** | **CLOSED** | **CLOSED** | **OPEN** | **OPEN** | **CLOSED** | **CLOSED** |
| **SARC**  **Sexual Abuse Referral Centre (Hackenthorpe Lodge)** | **24 Hour centre**  **Tel: 0330 223 0938** | **Open 24 hours as normal throughout the festive period, accepting referrals on 0330 223 0938** | | | | | | | | | | | | | | |
| **SRASAC**  **Sheffield Rape and Sexual Abuse Centre**  **Tel: 0114 241 2766** | **South Yorkshire Independent Sexual Violence Service for Sheffield**  **Tel: 0114 241 2766** | **Referrals accepted throughout the holiday period via the South Yorkshire Sexual Violence Hub website:** [www.syisva.org.uk](https://eur03.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.syisva.org.uk%2F&data=05%7C01%7CSarah.Jackson%40sheffield.gov.uk%7C48fdb444e2ee4aae035308dbed0c5237%7Ca1ba59b9720448d8a3607770245ad4a9%7C0%7C0%7C638364409408051001%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=KC1DbPMQHXjMnXizp2EED%2FoLGG3iiiH6Em57SOL3H%2FE%3D&reserved=0) | | | | | | | | | | | | | | |
| **Counselling Service**  **0114 241 2766** | **OPEN** | **OPEN** | **Counselling Service reopens on Monday 6th January.**  **New referrals are accepted and remain open via SRASAC website** [**www.srasac.org.uk**](http://www.srasac.org.uk) **during holiday period. Referrals received during this time**  **and will start to be processed on Monday 6th January.** | | | | | | | | | | | | |
| **Information and Support line**  **07517 100 757** | **OPEN** | **OPEN** | **CLOSED** | **CLOSED** | **OPEN** | | **CLOSED** | **CLOSED** | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **CLOSED** | **CLOSED** |
| **Sheffield Futures – Door 43** |  | **OPEN** | **OPEN UNTIL 14:00** | **CLOSED** | **CLOSED** | | **CLOSED** | **CLOSED** | **CLOSED** | **CLOSED** | **CLOSED** | **CLOSED** | **OPEN** | **OPEN** | **CLOSED** | **CLOSED** |
| **Sheffield Women’s Aid** | **Residents: On call service outside of staff hours** | **Referrals can be made through usual pathway:  Housing (out of hours outside of their opening times).**  **Housing are updated on accommodation availability for referral to be made.** | | | | | | | | | | | | | | |
| **Service** | **Support / Group** | **Monday 23rd December** | **Tuesday 24th December** | **Wednesday 25th December** | **Thursday 26th December** | | **Friday**  **27th December** | **Saturday 28th December** | **Sunday 29th December** | **Monday 30th December** | **Tuesday 31st December** | **Wednesday 1st**  **January** | **Thursday 2nd January** | **Friday 3rd January** | **Saturday 4th January** | **Sunday 5th January** |
| **Shelter** | **Sheffield Community Hub,**  **Hereford Street** | **OPEN** | **OPEN** | **CLOSED** | **CLOSED** | | **OPEN** | **CLOSED** | **CLOSED** | **OPEN** | **OPEN** | **CLOSED** | **OPEN** | **OPEN** | **CLOSED** | **CLOSED** |
| **Shelter Emergency Housing Helpline**  **0808 800 4444 & Webchat** | **08:00**  **–**  **18:00** | **08:00**  **–**  **18:00** | **CLOSED** | **CLOSED** | | **08:00**  **–**  **18:00** | **CLOSED** | **CLOSED** | **08:00**  **–**  **18:00** | **08:00**  **–**  **18:00** | **CLOSED** | **08:00**  **–**  **18:00** | **08:00**  **–**  **18:00** | **CLOSED** | **CLOSED** |
| **Online Housing Advice** | [**Housing advice from Shelter - Shelter England**](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fengland.shelter.org.uk%2Fhousing_advice&data=05%7C02%7CSarah.Jackson%40sheffield.gov.uk%7Cefb68b90785f4aee24f908dd094af7c7%7Ca1ba59b9720448d8a3607770245ad4a9%7C0%7C0%7C638676939805413814%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIwLjAuMDAwMCIsIlAiOiJXaW4zMiIsIkFOIjoiTWFpbCIsIldUIjoyfQ%3D%3D%7C0%7C%7C%7C&sdata=pdfuC70M%2F%2B0PM6njxXEJgTn7GCsmHthDkGhfCjOGwQY%3D&reserved=0) | | | | | | | | | | | | | | |
| **South Yorkshire Police** | **Domestic Abuse Risk Assessment Team (DARA)** | **OPEN** | **OPEN** | **07:00**  **–**  **15:00** | **07:00**  **–**  **15:00** | | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **OPEN** | **07:00**  **–**  **15:00** | **OPEN** | **OPEN** | **OPEN** | **OPEN** |
| **Together Women** |  | **09:00**  **–**  **17:00** | **09:00**  **–**  **12:00** | **CLOSED** | **CLOSED** | | **09:00**  **–**  **16:30** | **CLOSED** | **CLOSED** | **09:00**  **–**  **17:00** | **09:00**  **–**  **12:00** | **CLOSED** | **09:00**  **–**  **17:00** | **09:00**  **–**  **16:30** | **CLOSED** | **CLOSED** |
| **Young Women’s Christian Association** |  | **Open 24 hours as normal throughout the festive period.** | | | | | | | | | | | | | | |
| **Young Women’s Housing Project** | **Out of hours on call for Clients only**  **Tel: 0114 2680580** | **09:00**  **–**  **16:30** | **09:00**  **–**  **15:00** | **CLOSED** | **CLOSED** | | **09:00**  **–**  **16:30** | **CLOSED** | **CLOSED** | **09:00**  **–**  **16:30** | **09:00**  **–**  **16:30** | **CLOSED** | **09:00**  **–**  **16:30** | **09:00**  **–**  **16:30** | **CLOSED** | **CLOSED** |
| **Youth Justice Service** |  | **09:00**  **–**  **17:00** | **09:00**  **–**  **16:00** | **CLOSED** | **CLOSED** | | **09:00**  **–**  **17:00** | **CLOSED** | **CLOSED** | **09:00**  **–**  **17:00** | **09:00**  **–**  **16:00** | **CLOSED** | **09:00**  **–**  **17:00** | **09:00**  **–**  **17:00** | **CLOSED** | **CLOSED** |

Please note: The times above are only a guide, some services may decide to close earlier between Christmas Eve and New Year’s Day.