**Text

Description automatically generated with medium confidence**

**Customer Services**

**Interpretation & Translation Statistics**

**DA Languages**

**Annual Report**

**April 2023 – March 2024**

Summary:

2023 - 2024



2023/24 Telephone Interpretation Summary:



2023/24 Face to Face Interpretation Summary:



2023/24 Video Remote Interpretation Summary:



2023/24 Translation Transcription Summary:



BSL (British Sign Language) Face to Face



BSL (British Sign Language) Video Remote (VRI)

